

ANNUAL REPORT 2020



INTRODUCTION



01

LETTER FROM THE PRESIDENT

Dear Supporters,

As a nation and as individuals, 2020 has taught us life's greatest lesson of resilience - a trait that defines this nation's warriors. While COVID-19 disrupted our daily routines and lifestyle, resiliency played a key role in our response to adversity. Despite the chaos and uncertainty, Operation Decisive Victory stood by the veteran community to ensure continuum of care throughout the lockdowns and restrictions. The team's mission is to offer immediate relief to the daily struggles endured by our veterans, their families and first responders who lose hope in the establishment.

2020 was a strong year for #TeamODV, securing a stronger foundation for even greater opportunities in 2021. Our existence relies on critical support by generous donors and gracious volunteers like you. Funds raised are invested in programs that provide direct services to the veteran requesting assistance. Some examples of services rendered include: Government and other benefits counseling, Family Services, Mental Health Support, Emergency Financial Assistance, Legal Consultation assistance, Homeless & Suicide Prevention. Our services are designed to be complementary to the programs available by Veterans Administration and other veteran services organizations. Our team worked tirelessly to remove the burden of delays and bureaucratic red tape from the veteran and their families while building solutions catered specifically to each individual need.

We translate your support into creating opportunities for the veteran and their dependents to become productive members of society. Looking forward, we will focus efforts on augmenting our programs to include providing additional services to Gold Star Families and Transitioning Service Members.

Steven J. Berroth
President

LETTER FROM THE CEO

Dear Supporters,

As we completed our second full year in operation, there is one word that jumps at me as I reflect on how far we have come as an organization. Perfected. Last year was filled with uncertainties that redefined normalcy. Yet for #TeamODV, it was an opportunity to perfect our internal policies and procedures while strengthening our commitment to veteran families. Please allow me to brag as I highlight few of our greatest accomplishments:

- Peer Assisted Transition & Healing (PATH) program has been perfected on how quickly a homeless veteran (and family) is taken off the street. Our record is 2 hours from street to shelter!
- Change Advocacy Team's mission of raising awareness to the everyday struggles of the veteran family was perfected with the launch of the Vet-Rant podcast. Currently, the biweekly podcasts reach 350 listeners across all platforms.
- Client Services Team continues to perfect our in-take process to ensure the delays caused by the stringent bureaucracy of other veteran organizations do not directly impact the veterans that reach out to us for assistance.

Despite the hurdles and pushback from local, state and national entities, the team's resolve to provide catered solutions to each individual or family that requests assistance is at the forefront of our mission. The services we provide will always be timely and at no cost to our heroes, thanks to the gracious donors who believe fervently in our mission. Your contributions have made a consequential impact on over 300 veterans and first responder families across 29 states. In the spirit of continual improvement, I look forward to a new year of growth and expansion for #TeamODV. We will endure the fight to achieve small victories in order to win big wars for our heroes and their families.

On behalf of Operation Decisive Victory, our leadership and volunteers, I want to convey my utmost gratitude to each of you who makes what we do possible.

Dona S. Parameswar
CEO



MISSION

ADVOCATE

for a veteran's right to comfort, healing and growth without prejudice

EDUCATE

governing officials and local leaders to ensure they are equipped to provide adequate support for our growing veteran communities.

EMPOWER

families to conquer their personal struggles and improve their quality of life.

VISION

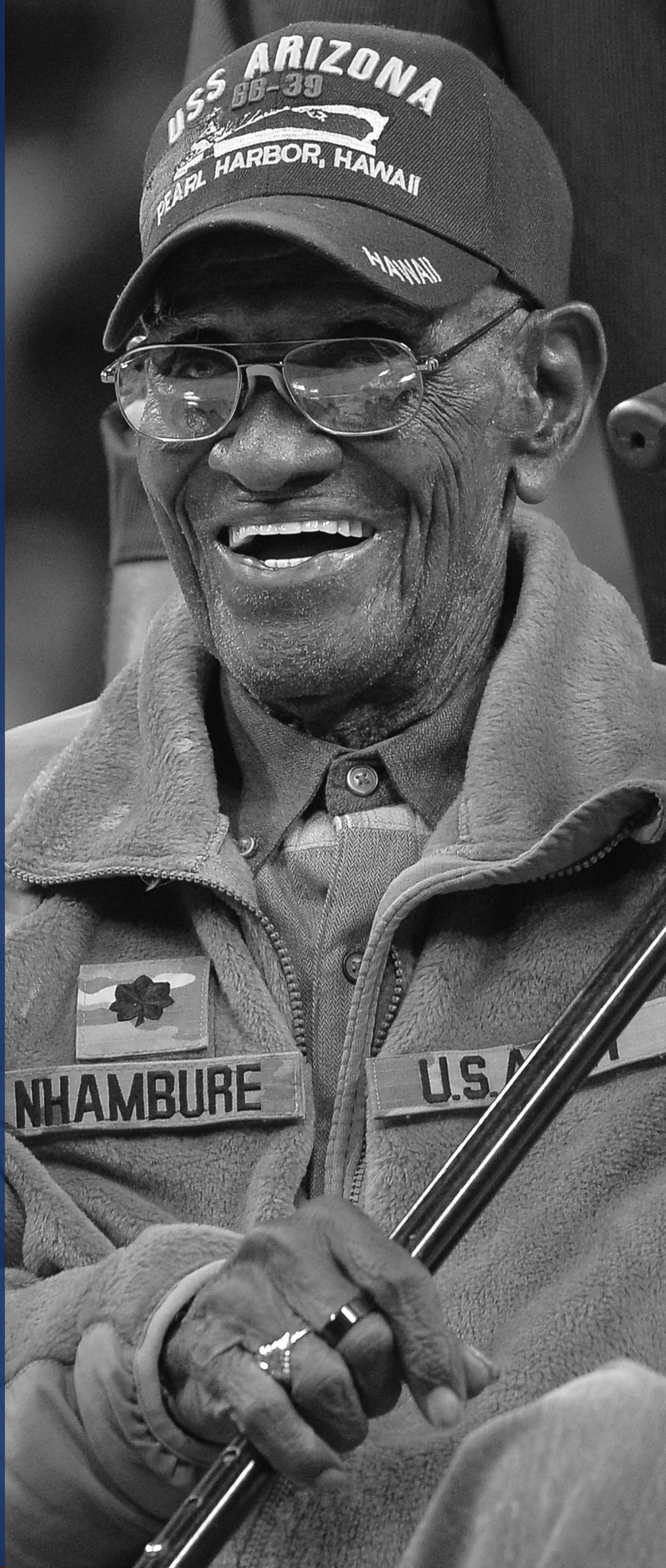
To provide veterans
with a holistic approach to :

RECUPERATE PHYSICALLY

RECOVER MENTALLY

HEAL EMOTIONALLY &

REINTEGRATE SOCIALLY





CORE VALUES

COMMUNITY

COMMITMENT

INTEGRITY

STEWARDSHIP

PROGRAMS

02



WE SERVE

THE VETERAN FAMILY AS A WHOLE.

**MEMBERS OF ALL BRANCHES OF
SERVICE.**

**MEMBERS OF ALL ERAS, REGARDLESS
OF AGE, COMBAT EXPERIENCE OR
COMBAT INJURIES.**

**IN ALL 50 STATES BECAUSE WE DON'T
BELIEVE IN GEOGRAPHICAL
BOUNDARIES BEING THE REASON A
VETERAN OR THEIR FAMILY CANNOT
GET HELP.**





Change Advocacy

Giving voices to the everyday struggles a veteran family endures to integrate successfully into civilian norms.

Veteran & Family Services

Helping Veterans, First Responders and their families obtain the services they have earned by navigating the maze of resources offered by various agencies and organizations.

Homeless Prevention Initiative

Providing comprehensive housing assistance which includes preventing evictions and securing stable temporary and permanent housing to Veterans, First Responders, and Family Members.

Emergency Financial Assistance

Dedicating resources to assist Veterans, First Responders, and Family members who need Emergency Financial Assistance on a case-by-case basis.

Legal Assistance

Offering case-by-case Legal Intervention to Veterans, First Responders, and Family members who are facing criminal or civil action.

Suicide Prevention

Striving to prevent suicide through public awareness and education, reduce stigma, and serve as a resource to those affected by PTSD, MST and other traumas which lead to increase in suicides.

#TeamODV puts suicide prevention on the forefront of our screening process to make certain all requests for assistance are handled with the utmost care.



IMPACT

03



74

Homeless Prevention

Veteran families prevented from becoming homeless through rent, and temporary housing assistance.



6

Emergency Financial Help

Veterans, First Responders and family members provided with emergency funding for critical needs.



33

Utilities Assistance

Veteran families prevented from losing critical resources such as water, gas and electric.



12

Mental Health

Veterans, First Responders and family members provided with mental health care resources outside the VA.



51

Family Services

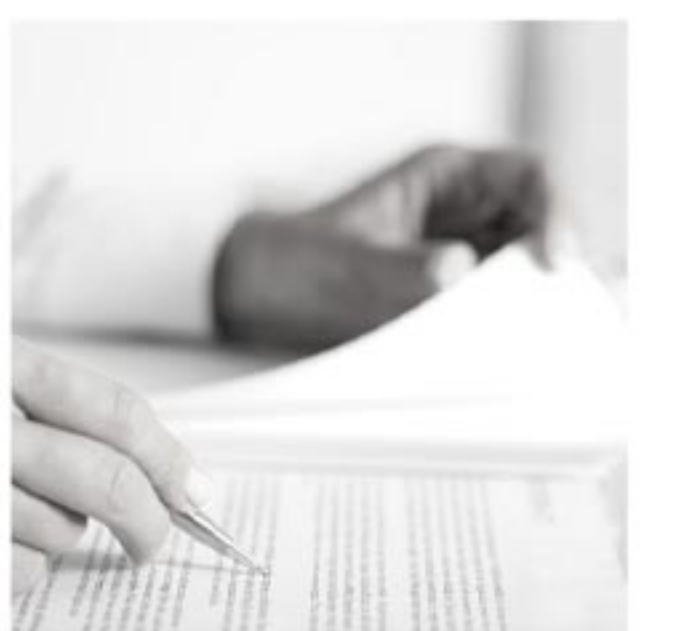
Veterans, First Responders and families provided with important family resources such as food, clothing and childcare items.



38

Benefits Assistance

Veterans and families helped in filing or appealing VA claims for compensation and benefits.



15

Home Repairs

Veterans and families assisted with emergency home repairs or modifications.

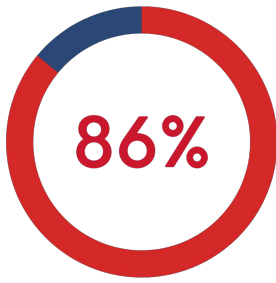


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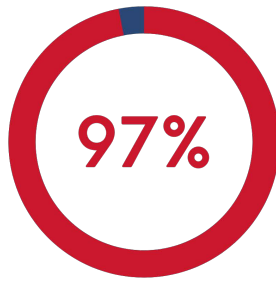
Legal Assistance

Veterans provided with case-by-case legal intervention for civil and family law matters.

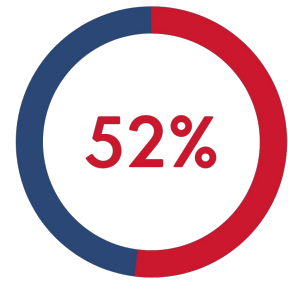




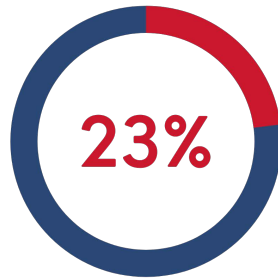
Of cases were resolved within 72 hours.



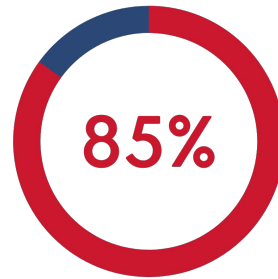
Of cases closed were successful.



Of cases were referrals from other veterans agencies.

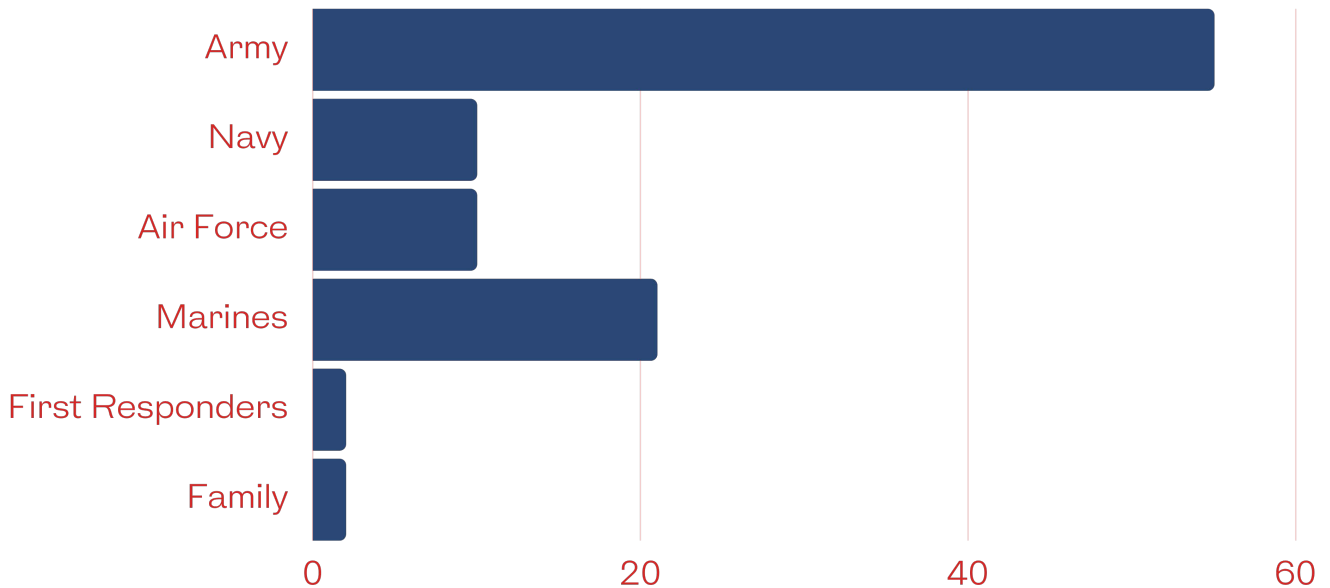


Of cases were referrals from government agencies.



Of the veteran clients were previously disqualified by other organizations.

Who we served in 2020



FINANCIALS



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REVENUE:

Individual/ Small Business Contributions	\$11,142.60
Corporate Contribution	\$6,073.97
Corporate Grants	\$529.00
Private Fundraiser	\$11,859.15
Organizational Fundraiser	\$1,637.00
Michael Mason Fund	\$2,225.00
Total Revenue	\$33,466.72

EXPENSES:

Programs & Services	\$13,096.41
Management & General	\$5,455.64
Fundraising	\$0.00
Total Expenditure	\$18,552.05



Of ODV's funds are restricted. This allows us to help any veteran, any where with any need!



Of ODV's funds were utilized for marketing. By minimizing marketing expenses, we are able to dedicate more fund to caring for our veterans.



Of funds expended in 2020 were for direct services of our veterans, first responders and their families



Of funds raised in 2020 were from individuals and small businesses.



DONORS

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DONOR HIGHLIGHT

AMERICAN AERO

FTW



GROUND BREAKERS

GRADING & HAULING LLC.

UniverCityCity
—CHIROPRACTIC—

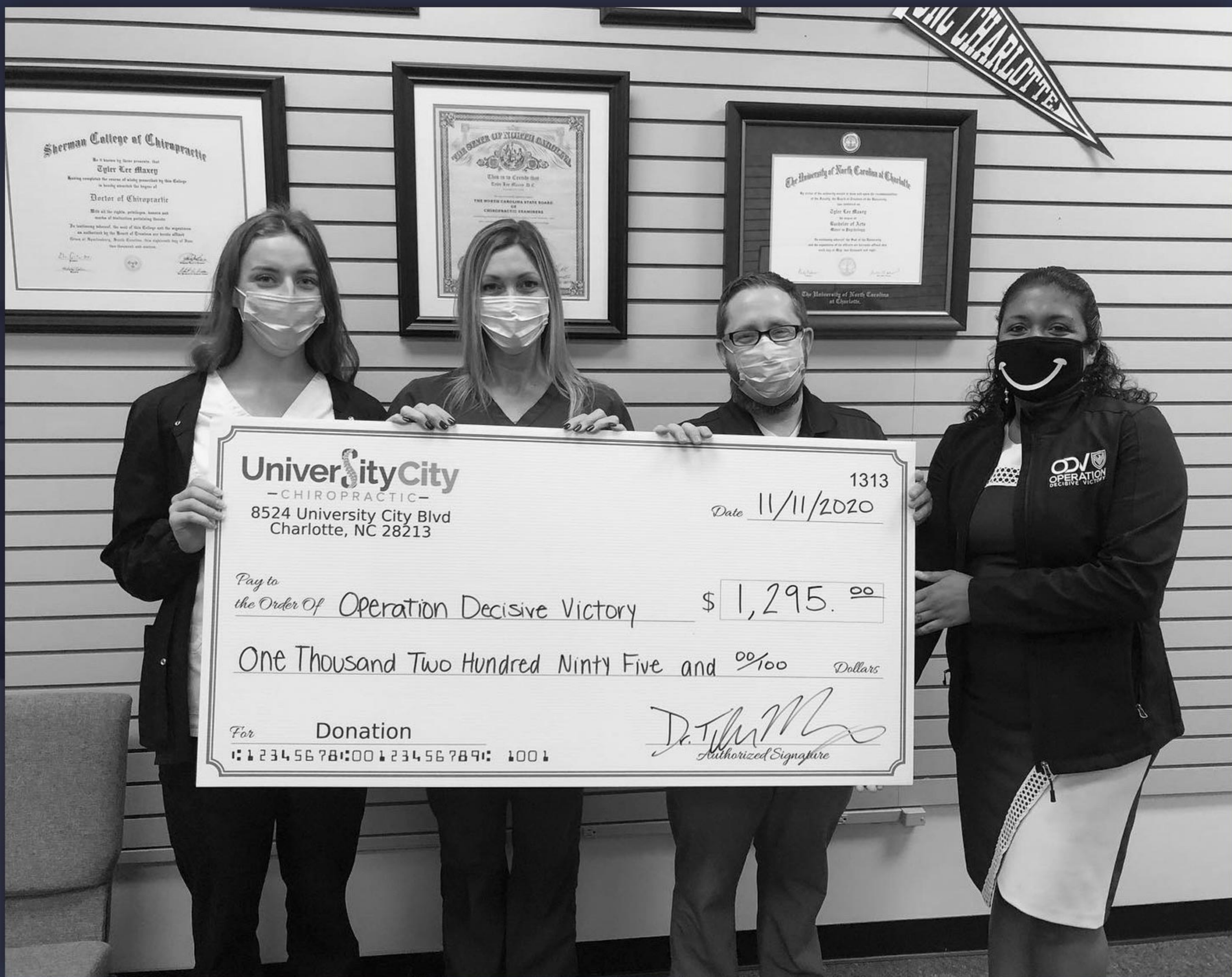


American Aero FTW
American Legion Auxiliay Post 115
American Legion Post 115
Amy Cloer
Apocalypse Ink
Barbara Donald Davis
Blue Collar Cycles
Bob Hill
Cabarrus Brewing Company
Caylob Baldwin
Centerview Baptist Church
Christina Tiffany
CVMA 15-2
Donald & Barbara Davis
Gary Glenn
GMAX Automotive
Jeff Weatherhead
Joan Granack
Kathy Quinn
Kendra Scott Southpark
Kim & Lee Provancher
Kristi Haselden
Kyle Anthony
Tammy & Larry Pittman
Lenny Boy
Lester Teahl
Linda & Jimmy Wilson
Melissa Rangel
Michelle & Dennis McClurr
MnB Transport & Trading Post
Nancy T. Allen
NC-955 Boosters Air Force JROTC
Sharon & Nelson Mendoza
Peggy Strube
Rebecca Hoyser
Karen & Rob McVay
Ronnie Chenault
Sarah &
Bryan Moore
Southern Fried Philosophy
Steel Rain MC
Thomas Swatzel
Troy J Price
Tyler Maxey
US Veterans Brotherhood

PRIVATE FUNDRAISERS

Angela Tart
Antimo Cesaro
Audrey Farrar
Catherine Terwilliger
Chad Richardson
Christy VanDeraa
Craig Gaymon
Dona Parameswar
Julius Strickland
Kathleen Harrison
Matt Harrison
Ron Long
Seth Ortega
Taryn Thompson
Tintu Parameswar







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and establish this
Article 1
the United States, which
Branch of the State Legislat
Twenty five years, and

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CHARLOTTE, NC 28262



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